

Our client, an American luxury fashion designer with headquarters in Paris, needed to ship sample products from their manufacturing facility in Italy to their executive team in Cabo San Lucas, Mexico, just as the pandemic began to bring on shutdowns, particularly in cross border travel.

Their Milan team had to send a time definite shipment (shoe heels samples) from their manufacturer in Italy to Cabo San Lucas, Mexico. Original plans were to fly the package to New York, then fly as a hand carry On Board Courier (OBC) to the final destination.

The Paris team need to send an urgent package to the same location. We then decided to consolidate both packages in Paris, effecting the OBC from that point.

Unfortunately, due to the rapid spread of the pandemic globally, Worldnet had to make the hard decision to suspend all OBCs for the safety of the travelling team, leaving us with little option to deliver the packages on time for the meeting after they had been picked up.

We decided to reroute the combined consignment to Los Angeles, where we delivered it to the home of an employee of the company who was making the trip to Cabo San Lucas for the meeting.

Shipments with the highest time and security sensitivity require inventive solutions, often while in transit, and the ability of Worldnet to handle sudden problems, even beyond contingency planning, sets us apart. We are not paid to fail and successful outcomes are our lifeblood.