

Case Study – Shipment to Leading A-List Actress

Our client, a leading French fashion house, had an urgent, one-of-a-kind dress on a Friday that had to be delivered from New York to the actress directly on Saturday morning in Cannes, for the Film Festival. This was truly a last-minute need and the only solution would be an end-to-end hand carry, in fact there wasn't even time for handoffs between individuals.

Our courier collected directly from the Manhattan origin address and got in a taxi to JFK. One hour before, he had no idea he would be travelling anywhere that afternoon.

His ticket JFK-NCE was given to him at the airport by another Worldnet team member, and off he went.

When the plane landed at NCE, the customs broker met him in Nice airport to clear the shipment through customs as it was a high value dress. The courier immediately took a taxi to the hotel in Cannes where the actress was staying. In fact, she was waiting for her in the lobby with her team; we were updating the customer in New York every step of the way, so they knew when the delivery driver would be walking through the door of the hotel. She gratefully accepted the consignment, even gave the courier a hug, went to the ladies' room to put it on, and immediately went to her event. We did not tell her that she had exactly the qualifications we value in a Worldnet employee, but we were thinking it.

Worldnet has team members as well as outside courier resources available anytime, at a moment's notice, with passports and visas to a variety of countries on hand. Our celebrity and other VIP delivery services have taken us to some pretty faraway places, and we have been delighting them for over two decades.